

# DecoVinyl™

DecoVinyl™ is a superior woven vinyl designed with long wearing performance qualities and is suited for both indoor and outdoor spaces.

## WARRANTY

### **WARRANTY COVERAGE - TEN YEAR LIMITED**

#### WARRANTY COVERAGE - THREE YEAR LIMITED (Athletic Facilities & Golf Spike Environments)

Decorative Concepts, LLC warrants to the original purchaser (Buyer) only that woven flooring product manufactured by Decorative Concepts, LLC will be free from defects in material and workmanship under normal use and service for a period of ten (10) years from the date of purchase. This warranty shall not apply, and no warranty of any kind shall exist if this product has been subject to abuse, misuse, neglect or alteration of any type or cause. In addition, Decorative Concepts, LLC is not responsible for defects resulting from improper installation or use, disruption to the subfloor surface causing joint separation or from uses beyond design capability. In addition to the foregoing limitations, Decorative Concepts, LLC limited warranty shall not cover surface stains including stain resulting from asphalt, driveway sealer and rubber wheels, defects resulting from improper maintenance or installation, damage from improper usage including, without limitation, burns, cuts, tears, scratches, scuffs, indentation, damage from rolling loads, improperly castered carts, damage from discoloration from adhesive or floor care products, gradual fade due to excessive sunlight, alkaline, hydrostatic pressure damage from the subfloor, installation over gypsum based patching and leveling compounds or difference in color between samples or photographs and the actual flooring. Vinyl must be rolled face out, cushion in. Do not crease or fold the vinyl. A vinyl-to-vinyl fold could wrinkle the material. If material has a visual defect, is the incorrect color, the incorrect quality, or the incorrect size and has been cut, fitted, installed, or rolled/folded the wrong way, no adjustments of claims will be considered. Decorative Concepts, LLC in its sole discretion, shall determine whether or not the product is defective or otherwise covered or not covered by this warranty. No action for breach of this warranty may be commenced more than one (1) year after occurrence of the alleged breach. This warranty is not transferable. Customer must notify Decorative Concepts, LLC of all manufacture defects within 30 days of purchase. Proof of purchase date will be required.

#### LIMITATION OF LIABILITY

Decorative Concepts, LLC shall not be liable for the loss of use, loss of time, inconvenience, loss of revenue, or any other indirect, consequential, special or incidental damages whether based upon breach of the above warranty, breach of contract, negligence, tort or under any other legal theory. Decorative Concepts, LLC makes no warranties of any kind, expressed or implied, other than as herein expressly provided and Decorative Concepts, LLC specifically disclaims the implied warranties of merchantability and fitness for a particular purpose. Some states do not allow limits on warranties, or on remedies for breach in certain transactions, so the above limitation may not apply.

#### **EXCLUSIVE REMEDY**

Buyer's remedy for breach of Decorative Concepts, LLC warranty is repair or replacement, at Decorative Concepts, LLC option, within a reasonable time after notice of defect. In the event that Decorative Concepts, LLC is unable to repair such product, Decorative Concepts, LLC at its option, shall either replace the defective product. If the vinyl is not available, Decorative Concepts, LLC will provide vinyl of comparable quality, color and value. All claims will be settled with a credit towards future purchases. These remedies are the exclusive remedy for breach of Decorative Concepts, LLC warranty. Decorative Concepts, LLC shall not be liable for any other charges incurred, including installation costs, moving furniture or equipment, as a result of a defective product. If Decorative Concepts, LLC determines a valid claim, Decorative Concepts, LLC will arrange a credit equal to the cost of the vinyl. The credit will be issued towards future purchases to the retailer as a percentage of the replacement cost of new vinyl of the same or comparable quality for the affected area. In the event that Buyer makes any claim under Decorative Concepts, LLC warranty, Decorative Concepts, LLC reserves the right to require any product to be returned for inspection at Buyer's expense, to Decorative Concepts, LLC factory in Dalton, Georgia. No employee of Decorative Concepts, LLC or any other person is authorized to make any additional warranty or to change this Warranty. Only Decorative Concepts, LLC is authorized to provide warranty service. For warranty information, please call, e-mail or write to:

Decorative Concepts, LLC 1803 Abutment Road Dalton, GA 30721 Phone: 423.682.7257

Email: info@decorativeconceptsllc.com